Patient Survey Co-ordination Centre: Community Mental Health Survey 2016

This is an ebulletin about the Community Mental Health Survey 2016 from the Patient Survey Co-ordination Centre. We co-ordinate the survey at a national level on behalf of the Care Quality Commission (CQC). This ebulletin to trusts covers information relating to survey documentation and sampling.

Survey documentation

We now have full ethical approval for the survey and the questionnaire http://www.nhssurveys.org/surveys/887 and covering letters http://www.nhssurveys.org/surveys/888 have been published on the nhssurveys website. If you are a trust using a contractor, they will print these for you.

Other survey documents are also on the website:

- Sample declaration forms: http://www.nhssurveys.org/surveys/893
- Sample construction spreadsheet: http://www.nhssurveys.org/surveys/892
- Care cluster file template: http://www.nhssurveys.org/surveys/916
- Instruction manuals: http://www.nhssurveys.org/surveys/891
- Sampling handbook (the sampling section from the Instruction Manual): http://www.nhssurveys.org/surveys/894

Remember also that a copy of the webinar slides is available on the website for reference: http://www.nhssurveys.org/survey/1689

Sampling

Trusts should now be preparing their samples for submission to their contractors (or directly to the Co-ordination Centre if you are in-house). You will need to complete the Sample Declaration form http://www.nhssurveys.org/surveys/893 and have this approved prior to submitting your sample for checking.

Please note at Section A, Box A of the form, this should be the total population of service users aged 18+ who are within the care of community mental health services at your organisation, and at the time the sample is being drawn (not the sampling period of September to November) and before any other eligibility criteria have been applied.

Section A, Box B should be the number of people who have indicated dissent. This would be service users who have indicated they do not wish to be contacted for any reasons other than for their clinical care (as logged on your trust's own systems) and those people who have responded to the dissent poster http://www.nhssurveys.org/survey/1668 indicating that they do not wish to take part in this survey. Please continue to display the poster until fieldwork starts.

If you require any further information, please contact the Co-ordination Centre on mh.cc@pickereurope.ac.uk or 01865 208 127.

Kind regards,

The Patient Survey Co-ordination Centre