

Final Performance Indicators for Mental Health Trusts

In July 2002 Mental Health Trusts received an indicative performance rating on their performance during 2001/02. In December 2002 proposed key targets and performance indicators for 2003 were announced to the health service.

A consultation was held with the service during the summer on Mental Health Performance Indicators and this list reflects the outcome of this consultation – refer to the Mental Health Service Indicator List on the Department of Health/CHI website (http://www.doh.gov.uk/performance/2003/mh_list.html). This year will be the first that full performance ratings have been given to Mental Health Trusts based on their performance during 2002/03.

The indicators derived from the mental health service user survey will not be available for 2002/03. This reflects the timing of the survey, for which pilot work is still underway, and difficulties in ensuring that comparable groups of service users are included in the survey across all trusts.

Service user experience is a vital part of performance assessment and CHI remains committed to the survey. This year's experience will aid development of next year's survey of mental health service users and indicators based on it.

CHI will write to trusts soon with further details and information about the timing of the survey.

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